

From: Shannon Jacobs
To: Microsoft ATR
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Subject: Disapproval of the Microsoft settlement

Everything I've seen over the years and read about this settlement says Microsoft got away with murder of other corporations. Again.

They've also penalized and overcharged customers while absolutely disavowing any legal responsibility for the problems and pains they cause. Microsoft is not concerned with how much their products cost--all they are concerned with is making sure they get as much money as possible. They provide support like a kind of charity, and publicize it as a kind of false advertising.

If I were a betting man, I'd say the probability of this settlement leading to any significant change in Microsoft's illegal behaviors is effectively zero. You'd have to give me 100:1 odds and spot me a million dollars just to get me to play the game. However, it's exactly what I expected from Bush since we all understand how he feels Microsoft's pain.

CC: shanen@acm.org@inetgw